



CHEL TENHAM

A Jockey Club Racecourse

THESE TERMS AND CONDITIONS TOGETHER WITH:

1. The Membership Renewal Application Form and
2. The Terms and Conditions of Entry to Cheltenham Racecourse contained at www.cheltenham.co.uk (as amended from time to time) (the "Racecourse T&Cs"); shall together constitute the terms of agreement between The Steeplechase Company (Cheltenham) Limited ("the Company") and the Member. In the event of any conflict between these Terms and Conditions and the Racecourse T&Cs then these Terms and Conditions shall take precedence.

NON-REFUNDABLE

Once paid, the Membership Fee and any fees for additional benefits shall be non-refundable.

LOST / STOLEN PASS CARDS

In the event that a Membership Pass Card is lost or stolen, Members will be offered the opportunity to purchase a replacement at a cost of £25.

LOST / STOLEN MEMBERS METAL BADGES

In the event that a Members Metal Badge is lost or stolen, Members will be offered the opportunity to purchase a replacement as follows: Full including The Festival and 18-24: £100 (Up to and including Friday 13th March 2015)
Excluding The Festival and Senior: £50 (Up to and including Saturday 24th January 2015).

ABANDONMENT OR POSTPONEMENT OF A MEETING OR RACES

Membership provides admission and facilities for the duration of the season. There is no obligation for the Company to provide a refund to a Member where the Company abandons or postpones race meetings, individual race days or races as a result of circumstances which were unforeseeable at the commencement of membership, except where caused by its own negligence. Unforeseeable circumstances shall include without limitation act of God, fire, flood, earthquake, wind, storm or other natural disaster, act of government or state, war and commotion, strike or lock-out, national disaster and national mourning.

DESPATCH OF PASS CARDS AND BADGES BY POST

Badges and Pass Cards are despatched by Royal Mail Tracked Service. The Company does not accept responsibility to refund or duplicate, except where caused by its own negligence.

RENEWAL OF SUBSCRIPTION 2015/2016

We will write to you after the end of this season to inform you how to renew your membership for the following season. For Members who have elected to pay their membership by Direct Debit we will:

1. Notify you of the Membership Fee for the following season;
2. Notify you of the date when the direct debit payment for that Membership Fee will occur; and
3. Give you a period of time within which to cancel your membership. If you do not cancel your membership within the time period specified you hereby authorise us to take your direct debit payment on the date indicated and accept that this payment shall be non-refundable.

LAPSING MEMBERSHIP

Members can allow their membership to lapse for one season before they are required to pay the enrolment fee when they re-apply.

BEST MATE MEMBERSHIP

Once paid for, the Best Mate Membership fee shall be non-refundable.